



PNC Bank Canada Branch Complaint Form

1. Contact information

Contact Name:

Company Name:

Street Address:

City:

Province:

Postal Code:

Daytime Contact Number:

Email:

Preferred time to be contacted during business hours:

2. Information about your complaint

Please provide us any information about your complaint. For Security reasons, please do not include confidential information or request information specific to your account.

Is there any additional documentation you can provide regarding this matter?

Yes

No

If yes, please attach any other documentation that you believe would assist PNC Bank, Canada Branch in addressing your complaint

3. Your consent to collect additional information

PNC Bank Canada Branch will conduct a review of your complaint. This may require, but is not mandatory, your co-operation in speaking with employees from the Chief Operating Officer department and/or providing additional documentation. Please indicate whether you will provide consent for PNC Bank, N.A., Canada Branch staff to contact you for additional information regarding in your complaint.

1. Do you provide your consent to be contacted for additional information regarding this complaint? Yes No
2. Do you provide your consent to be contacted via email or telephone for additional information regarding this complaint? Yes No

4. Your signature

Signature: _____

Date: _____



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5. Submitting your complaint

Your complaint may be sent by email to Canada_Complaints@pnc.com, or by mail to:

Canada Complaints
PNC Bank, Canada Branch
130 King Street West, Suite 2140
Toronto, Ontario, Canada
M5X 1E4